

MONITOR IT



We'll monitor your systems and catch problems before they arise

Today's workplaces are spread out across branches and home offices, and your IT systems are no different. Hardware and equipment may be on-site, while apps and software reside in the cloud. Taking a bird's eye view of your IT environment can be challenging. That's where Monitor IT can help. We'll monitor your environment to ensure your network and systems are running smoothly.

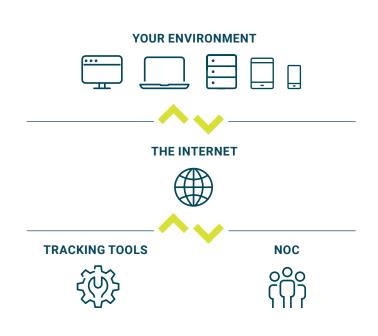
WHY IT MATTERS

Your IT systems are complex and in constant operation. Even small changes in performance can result in downtime and a loss of customers and revenue. Monitor IT is a robust solution that provides real time monitoring of your IT infrastructure that can benefit businesses of all sizes. By catching and isolating IT issues before they turn into business problems, Monitor IT can boost IT system performance and employee productivity and save money on expensive remediation costs.

HOW IT WORKS

Monitor IT can quickly be deployed in simple and complex IT environments. It provides real-time monitoring of your systems 24/7/365 – including servers, websites, cloud infrastructure, routers, switches, printers, networks and peripherals.

Depending on the complexity of your requirements, a secure program – or agent – will be installed on your IT systems to scan your environment and send encrypted health and performance data to our staffed Network Operations Centre (NOC). Our NOC technicians monitor your environment and notify you if an issue is identified.





WHAT YOU CAN EXPECT

Monitor IT is the perfect solution to complement your existing IT team with 24/7/365 real-time alerts. Monitor IT integrates easily into your existing IT environment and in-house ticket management service. And if you need more than just monitoring, we also offer services to manage and support your entire IT infrastructure.



















ASSESSMENT OF INFRASTRUCTURE **PROVIDE PORTAL ACCESS**

MANAGEMENT TOOL

AGENT OR NETWORK DASHBOARD ACCESS *OPTIONAL MANAGED **SERVICES**

WHAT WE MONITOR

Servers & storage	This option monitors the health and performance of your servers and data storage.
(()) Switches & routers	Gain visibility into the status and availability of switches and routers.
Workstations	Get vital information for any workstation to provide maximum system uptime and employee productivity.