



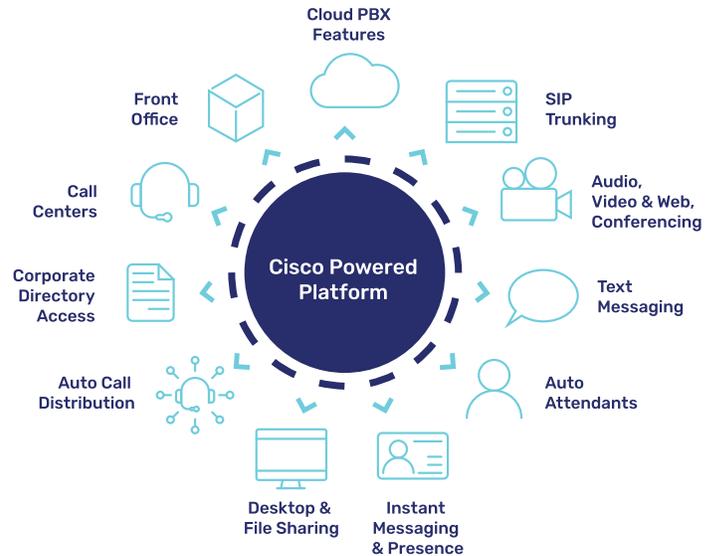
# UNIFIED COMMUNICATIONS AS A SERVICE



## Call, message, meet and collaborate – from any device, anywhere

With today's digitally driven workforce spread out across different locations and home offices, your employees need access to robust business tools to work better together and perform at their full potential. Our Unified Communications as a Service (UCaaS) is a cloud-hosted solution that connects your employees, wherever they are, and allows for seamless real-time collaboration.

UCaaS is a comprehensive solution that includes best-in-class voice, messaging, video calling, and easy to use meeting features in one app. And because it's cloud-based, it's flexible, scalable, and cost-effective. Powered by Webex by Cisco, UCaaS delivers dependable, high-quality, and always-evolving communications technology.



### WHY IT MATTERS

Remote work is a trend that's here to stay. By 2023, Gartner estimates that the number of remote workers will double to two-thirds of all knowledge workers.<sup>1</sup> Delivering seamless collaboration tools to your remote workers will:

- Keep them connected to their onsite colleagues and your customers
- Allow access to the same voice mail system and apps
- Give remote workers equal access to company data and information

Together, these features will boost productivity, empower collaboration, and improve employee responsiveness.

Our UCaaS solution is adaptable to any workstyle, role, or device, so your employees can choose how and where they work – making it a key tool to attract and retain digitally driven employees going forward.

What's more, UCaaS is secure by design, with end-to-end encryption, to defend against threats no matter where your employees are working from.

1. Gartner: Magic Quadrant for Unified Communications as a Service, Worldwide October 2021



## WHAT TO EXPECT

**ONE APP FOR EVERYTHING.** Business calls, video meetings, team chats, whiteboarding and file sharing can all be done with a single app, across all devices.

**SIMPLE TO INTEGRATE.** Our UCaaS solution integrates seamlessly with more than 100 industry-leading apps with no expensive infrastructure upgrades, third-party integrations, or complicated licenses to manage.

**INTUITIVE AND SCALABLE.** One portal houses all calling and collaboration tools. Scale up or down as the need arises, as it's easy to quickly add and remove users.

**COST-EFFECTIVE.** As a fully integrated solution, UCaaS is less expensive than traditional telephony with no additional usage or licensing fees. Automatic upgrades mean that you're always up to date with innovations in technology.

## HOW IT WORKS

Choose from our bundles, which include best-in-class voice and collaboration features.

Acronym Business Bundles	STANDARD Call, Message	ESSENTIAL COLLABORATION Call, Message, Meet	PREMIUM COLLABORATION Call, Message, Meet	ULTIMATE COLLABORATION Call, Message, Meet
Premium Voice Features <sup>2</sup>	✓	✓	✓	✓
Local Phone Number (DID)	✓	✓	✓	✓
Full Feature Incoming/Outgoing Calling	✓	✓	✓	✓
Video Calling	✓	✓	✓	✓
Softphone (PC, Mac, Smartphones and Tablets)	✓	✓	✓	✓
Collaboration Features				
Create Special Collaboration Teams <sup>3</sup> & Spaces <sup>4</sup>		✓	✓	✓
Voice and Video Conferencing		✓	✓	✓
File Sharing		✓	✓	✓
Desktop & Application Screen Sharing		✓	✓	✓
Multi-party Chat		✓	✓	✓
Whiteboarding / Annotation		✓	✓	✓
Meeting Participants		25	100	1,000
Call in Audio #			✓	✓
Scheduled Meetings			✓	✓
Recordings				✓
Transcriptions				✓
Presenter/Password Protection Controls				✓

2. Premium voice features include 3-way calling, automatic call back, automatic recall, call transfer, call waiting, caller ID, call forwarding, distinctive alert, find me follow me, last call return, voicemail to email and simultaneous ring.

3. A team is a group of people who are connecting for a longer-term community, a larger project or business objective.

4. A space is a group of people who have been invited to work together.

## SELECT ONLY THE ADDITIONAL FEATURES YOU NEED

- Auto-Attendant
- Call / Contact Centre
- Call Recording
- CRM Integration
- e-fax service
- Real-time Reporting (RTR)
- Receptionist Web Console
- Ring & Hunt Groups
- Toll Free Number

To learn more about Unified Communications as a Service, contact us at: [Sales@AcronymSolutions.com](mailto:Sales@AcronymSolutions.com)

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